

1. Prices

Prices include VAT but exclude delivery costs.

2. Under 18

You have to be over 18 years old to purchase products from us. When you place your order you guarantee that are at least 18 years of age or have your guardians permission.

3. Payment

Full payment shall take place when your order is placed. Pay with secure creditcard payment.

4. Terms of delivery

The delivery time is 2-4 working days. We deliver within the UK, but not to PO-boxes and BFPO addresses. When your order is placed we will handle it with immediate effect and your parcel will be delivered within 4 working days.

Deliveries to Jersey and Guernsey are an additional 2-3 working days in delivery time.

For questions regarding your delivery status please send us an e-mail or call us by telephone.

5. Product information

Please note that the design on the products may differ and that the design is not always identical to the picture.

6. Business opportunity

The provider of the business opportunity is Herbalife (UK) Limited, Unit 6, Perth Trading Estate, Perth Avenue, Slough, SL1 4XY, United Kingdom.

These materials are prepared and distributed by independent Herbalife member Debora Brouwer.

Products sold are nutrition and personal care products. Transactions are effected by participants as principals.

7. 30-day money back guarantee

As part of **Herbalife's** commitment to delivering beneficial, high-quality products, we offer a **30-day money-back guarantee**.

If for any reason you are not completely satisfied with a product purchased, you may return it within 30 days from receipt for a full refund or product exchange.

You will need to include:

- Proof of purchase
- The unused portion of the product
- A 30 day refund form

You have to sent the products and the forms to:

Herbalife UK
1 Harefield Road
Uxbridge, Middlesex
UB8 HB United Kingdom

8. Placed orders

It is not possible to amend/change orders once they have been processed and paid.

I can not change the address, once an order is processed, so please make sure that the address is correct.

9. Right to cancel

You have the right to cancel this contract within 14 days without giving any reason. The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last good. To exercise the right to cancel, you must inform me Debora Brouwer of your decision to cancel this contract by a clear statement by e-mail. To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

9.1 Effects of cancellation

If you cancel your order, I will reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us). We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you. We will make the reimbursement without undue delay, and not later than – (a) 14 days after the day we receive back from you any goods supplied, or (b) (if earlier) 14 days after the day you provide evidence that you have returned the goods, or (c) if there were no goods supplied, 14 days after the day on which we are informed about your decision to cancel this contract. We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest. You shall send back the goods or hand them over to us without undue delay and in any event not later than 14 days from the day on which you communicate your cancellation from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired. You will have to bear the direct cost of returning the goods. You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

10. Other Herbalife members

I solely promote and sell Herbalife products to private individuals.

11. Personal use and resale

All products purchased are intended for personal use and non-profitable purposes. When placing an order, the buyer acknowledges this and guarantees that the products are for personal use and not intended for resale to a third party.

11.1 Herbalife rules regarding resale on a third-party website

I am as a Herbalife Nutrition Independent Member not permitted to offer for sale, sell, or facilitate the offering for sale or sale, of Herbalife Nutrition products (directly or indirectly in any manner or by any means), whether by soliciting or receiving open bids or by posting for sale at a fixed price or otherwise, on any commercial auction website, online auction marketplace, Third-Party Site or any other website that bears the name or logo of or is otherwise branded or identifiable as the website of a third-party.

Therefore, please do not resell the Herbalife products.

When you buy products with the intention to resell these on third party websites (like Amazon) I shall cancel and refund your payment, **after deduction of (payment) costs.**

If an order differs from what my customers normally order and you cannot provide a logical

explanation for this deviation, I may reserve the right to cancel and refund the order (**after deduction of (payment) costs**).

12. Contact information

Herba Shop

Debora Brouwer

Herbalife Nutrition Independent Member

International House

64 Nile Street

London N1 7SR

info@herba-onlineshop.co.uk



VAT Registration Number: 328 6183 86